

Standard hire

After your registration and payment of the registration fee you can hire a bike from any bike station.



Go to the terminal of your choice



Insert your credit card, Maestro Card or Citybike Card in the card reader, which is located directly below the screen.



The system is checking your user data and initiating the subsequent steps



Remove your credit card, Maestro Card or Citybike Card from the card reader



Select one of the available bikes on the screen by entering a bikebox number



Enter your password by using the soft keyboard and confirm your entry by pushing "CONTINUE"



To confirm your selection, your selected bikebox number will appear on the screen. Please make sure you remember this number, then go to the bikebox of your choice



Push the green illuminated knob to release your city bike. After that a faint 'click' is heard and the green light will start blinking. Now you can easily pull your bike backwards out of the bikebox



Enjoy your trip!

Return

You can return the Citybike to every bike station with a vacant bikebox. The utilisation fee will depend on the time you return the bicycle to a bikebox.



Simply push your Citybike into a vacant bikebox



As you push the bike in, mind the light of the bikebox. As soon as the light is steady, the hiring process is completed and you can be assured that the bicycle has been properly accepted by the system. At the point, the hiring period will end and no more fees must be paid.